

## Who We Are

- Nature's Air and Water is a purification and filtration brand based in the United States, focused on engineered filtration and advanced purification technology.
- Nature's Air and Water promotes the philosophy of a minimalist lifestyle, returning to nature with clean water and fresh air.
- Nature's Air and Water designs products to be smart, easy to operate, and practical in appearance and functionality.

## Contact Us

If you require assistance, please contact our customer support at:

Email: [support@naturesairandwater.com](mailto:support@naturesairandwater.com)

Web: [www.naturesairandwater.com](http://www.naturesairandwater.com)

# MountainAir Room



A-P-00-RM-001-02



Please retain owner's manual for future reference

# Table of Contents

- Overview ..... 1
- Getting Started..... 2
  - Introduction..... 2
  - Health and Safety..... 3
  - Operating Guidelines ..... 4
- Installation Guide ..... 5
  - System Contents ..... 5
  - Connecting up the System ..... 6
- Operation and Maintenance ..... 7
  - Power Button ..... 7
  - Wind Speed (fan)..... 7
  - Sleep Mode ..... 8
  - Timer..... 8
  - Filter Reset ..... 8
  - Filter Replacement..... 9
  - Replacement Filter Part Number ..... 10
  - Troubleshooting Guide ..... 11
  - Warranty ..... 13
- Our Products and Services ..... 14

MountainAir Room by Nature’s Air and Water  
Operator and Maintenance Handbook

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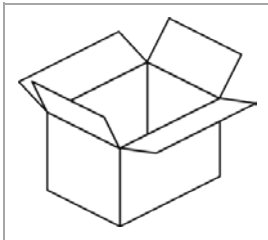
# Overview

## Getting started



- Introduction
- System features
- Nature's Air and Water contact details
- Health & Safety
- Warnings & Cautions
- Operating Guidelines

## Installation guide



- System Contents
- Connecting up the System
- Turning on the Purifier

## Operation guide



- Operation Guide
- Mode Selection
- Filter Replacement
- Troubleshooting Guide
- Warranty

# Getting Started

## Introduction

Thank you for purchasing the MountainAir Room air filter, delivering clean and healthy air for you and your home or office. Please refer to the Nature's Air and Water website for the latest product information, including operator manuals, videos, support materials, and where to purchase items.



The MountainAir Room is a durable piece of equipment, with proper care it will last for many years. This owner's handbook outlines the installation, operation, and maintenance requirements to sustain perfect product performance.



The MountainAir Room features quadruple filtration; Primary filter, H23 High-Efficiency Particulate Air Filter (HEPA), Activated Carbon, and Nanosilver ion filter, capturing >99.97% of particles with a diameter greater than or equal to 2.5 microns.

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**Web:** [www.naturesairandwater.com](http://www.naturesairandwater.com)

**eMail:** [support@naturesairandwater.com](mailto:support@naturesairandwater.com)

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The MountainAir Room can filter out impurities and particles in the air, such as viruses, respirable dust, dust mites, mites' eggs and excretions, mold, dust, allergens (includes dog and cat dander), pollen, bacteria, cigarette smoke, asbestos, and toxic dust and aerosols from the air.



## Health & safety

Nature's Air and Water products are designed with safety in mind. However, persons using this device must be familiar with any potential dangers. All safety information detailed in this handbook should be reviewed before installing and operating this air purifier.



*This product is not a toy; children must be supervised when using the device. Keep packing materials out of children's reach.*



*The system has been designed for indoor use only. Install the air purifier out of direct sunlight on a flat, level, dry, and secure surface with average ambient room temperature.*



*Do not touch the power plug with wet hands. Do not use if plug and/or power cord is damaged or the product is not working.*



*Do not use the device in a place with heavy moisture or smoke. Please keep the device away from flammable gas appliances such as heaters or fireplaces.*



*Clean the device and remove any dust from the power plug regularly. Unplug the unit when cleaning, do not use strong corrosive detergents or chemicals as they may damage the surface of the device.*



*Do not obstruct the air inlets or outlets on the device. Do not wash or reuse the composite filter – Replace it with a new filter.*



**Failing to observe these instructions could result in damage to the equipment, associated parts, surroundings, or personal injury.**

## Operating Guidelines

The following table lists the operating parameters for this product. Operating this product outside these specifications may cause system performance issues and may even lead to personal injury and void any warranty.

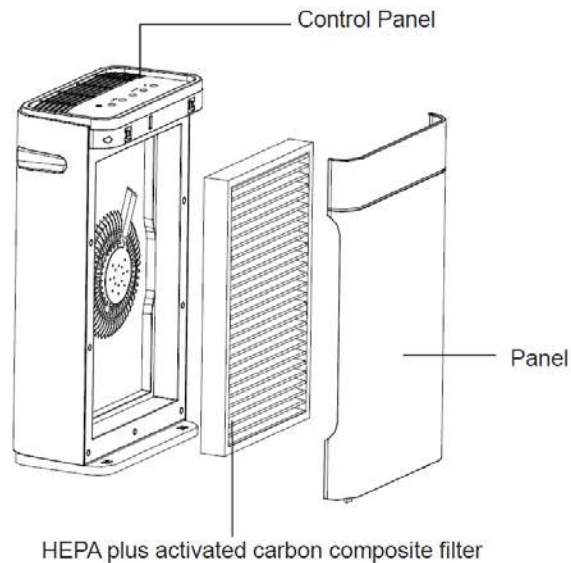
| Operating Parameters                         |  |
|--|--|
| Model  | MountainAir Room   |
| Rated Voltage                                | 110V ~ 60Hz  |
| Rated Power                                  | 50 Watts   |
| Clean Air Delivery Rate (CADR)               | 343ft <sup>2</sup> /h (180m <sup>3</sup> /h)                               |
| Noise level                                  | 38 ~ 54dB(A)   |
| Cumulate clean mass (CCM) particulate matter | P2   |
| Purification energy efficiency               | Particulates: Qualified<br>Formaldehyde: Qualified                         |
| Dimensions                                   | 5.1 x 7.1 x 21.7 Inches<br>(130 x 180 x 550mm)                             |
| Operational weight                           | 12.2lb (5.5kg)   |
| Filter Element type                          | A single composite filter element  |
| Temperature & Humidity                       | Operating: 32-104°F (0-40°C) 20-90%<br>Storage: 14-140°F (-10-60°C) 20-90% |

The above performance index data is obtained in a third-party laboratory according to the international GB/T18801-2015, with specific smoke particles or gaseous pollutants as the target pollutants.

# Installation Guide

## System Contents

Your MountainAir Room air purifier was carefully assembled, packaged, and shipped complete with all parts you should require.



Unsure about something? Is there a problem?  
Please contact Nature's Air and Water through our website.

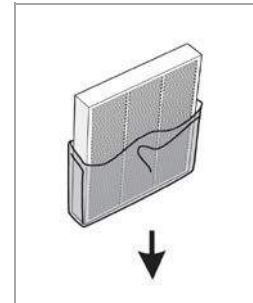
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**Web:** [www.naturesairandwater.com](http://www.naturesairandwater.com)  
**eMail:** [support@naturesairandwater.com](mailto:support@naturesairandwater.com)

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## Connecting up the System

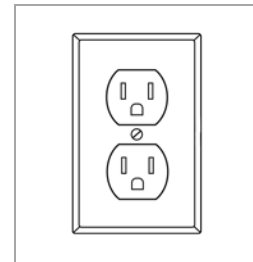
### Step 1



Before using the air purifier for the first time, open the front cover and remove the composite filter. Remove any packaging from the filter element to ensure the MountainAir Room will work properly. Ensure the arrow on the filter is pointing into the MountainAir Room.

(See Page 10).

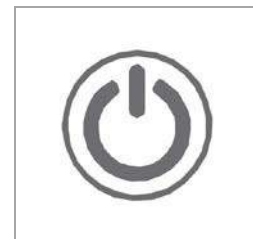
### Step 2



Plug the air purifier power plug into an electrical outlet

The purifier should now be in standby mode

### Step 3



Push the power button once to turn the air purifier on

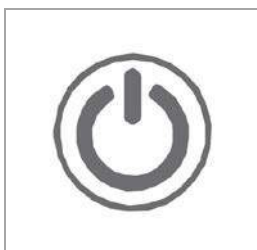
The purifier should now be in operational mode

# Operational Guide

## Control Panel



## Power Button



Press the power button to turn the air purifier into operational mode.

Press the power button a second time to stop the air purifier and place it into standby mode.

## Wind Speed (Fan)



Repeatedly pressing this wind speed after power-on will cycle through the fan speeds.

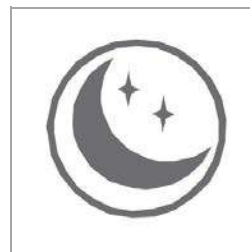
Sleep – Low speed

2 – Medium speed

3 – High Speed

The corresponding wind speed indicator light will display the current fan speed.

## Sleep Mode



Press the sleep button after power-on; the air purifier enters the quieter sleep mode.

All indicator lights are off except the sleep mode light (low fan speed).

## Timer



Press the timer button after power-on to set the timed auto-off feature.

Press the timer button to cycle through the auto-off times of 1, 2, or 4 hours, the corresponding indicator light will display the auto-off time setting selected.

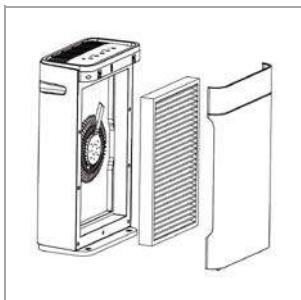
## Filter Reset



When the total run hours of the air purifier reach 1500 hours, the change filter indicator light will illuminate to change the filter. After the replacement is completed (see page 10), press and hold the filter button for 3 seconds until the indicator light is off, and the filter timer function is reset.

## Filter Replacement

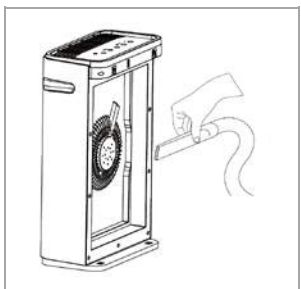
### Step 1



Press the power button to turn the air purifier off and unplug the power cord from the electrical outlet.

Remove the front cover of the air purifier and remove the exhausted composite filter element.

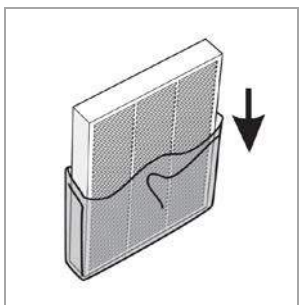
### Step 2



Clean out any remaining dust, dirt, or hair inside the purifier using a vacuum or dry cloth.

DO NOT use water or liquids to clean the purifier.

### Step 3



Remove any packing from the new filter element.

Refer to the new filter instructions for the direction of airflow.

### Step 4

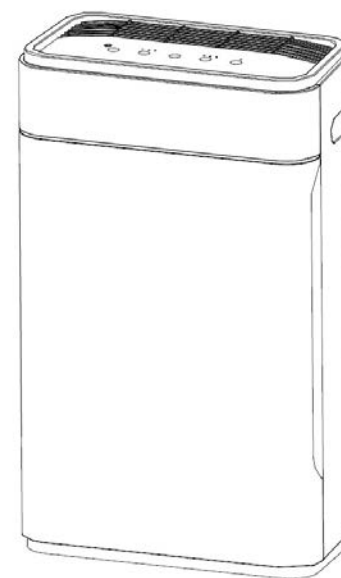


Place the new filter into the air purifier and ensure the arrow on the filter matches the direction of the flow. Refit the purifier's front cover. After replacing the filter, plug the power cord back into an electrical outlet, and hold down the filter button for 3 seconds to reset the filter timer. The indicator light will go out showing the reset was successful.

(See Page 7).

| Troubleshooting Guide |  |  |
|-----------------------|--|--|
|                       | Problem  | Possible Solution  |
| 1                     | The air purifier will not turn on or respond to the power button | Plug the air purifier into an electrical outlet and make sure the outlet is switched on (if applicable).                         |
|                       |  | Plug the air purifier power adaptor into a different electrical outlet.  |
| 2                     | Airflow is significantly reduced                                 | Make sure the filter has the packaging removed   |
|                       |  | Press the wind speed button to increase fan speed  |
|                       |  | The filter may be blocked, replace the air filter  |
| 3                     | Air Purifier makes unusual noise while the fan is on             | Make sure the air purifier is being operated on a hard-flat even surface   |
|                       |  | The filter may be blocked, replace the air filter  |
|                       |  | The air purifier may be damaged, contact customer support  |
| 4                     | Strange smell coming out from the purifier                       | Do not use in a damp or wet environment, air filter maybe damp – replace the filter and move the air purifier unit to a dry area |
|                       |  | The carbon part of the filter may be exhausted, replace air filter.  |
| 5                     | Poor air purification quality                                    | Press the wind button to increase fan speed  |
|                       |  | Close doors and windows while using the air purifier   |
|                       |  | Make sure the filter has the packaging removed   |
|                       |  | Replace filter   |

| Troubleshooting Guide |  |  |
|-----------------------|--|--|
|                       | Problem  | Possible Solution  |
| 6                     | The filter indicator lamp is on  | The air filter is 100% exhausted and requires replacement  |
| 7                     | Only the sleep indicator light is on, yet the purifier is still operating. | The air purifier is in sleep mode, push the wind speed button to change the operation mode, indicator lights will turn on again. |
| 8                     | If your problem is not listed  | Please contact Nature's Air and Water Customer Service   |





## Warranty

Nature's Air and Water warrants to the customer that its' residential air purifiers will be free from defects in material and workmanship under normal use and service for a period of 1 year. Nature's Air & Water will replace or repair any part of the MountainAir Room that is found to be defective in operation due to faulty materials or workmanship within one year of the date of the original purchase. Used replaceable filter cartridges are excluded.

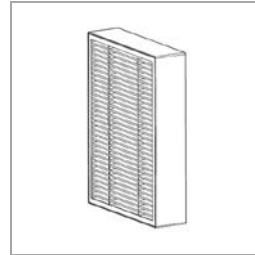
### General Conditions

Nature's Air & Water's obligation to the customer under these warranties shall be limited, at its' option, to replacement or repair of items covered by these warranties. Prior to return or repair of covered items, the customer must obtain a return goods authorization number from Nature's Air and Water and at Nature's Air and Water option, return the item with freight prepaid by the customer.

Damage to any part of this system because of misuse, misapplication, negligence, alteration, accident, installation, or operation contrary to Nature's Air & Water's instructions voids the warranty. This warranty does not cover incompatibility with accessories not installed by Nature's Air and Water, or damage caused by freezing, flood, fire, or Acts of God. In all such cases, regular charges will apply. This limited warranty does not include service to diagnose a claimed malfunction in this unit. This warranty is void if the claimer is not the original purchaser of the unit or if the unit is not operated under normal operating conditions. Nature's Air & Water assumes no warranty liability in connection with this system other than specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness or a particular purpose. Nature's Air and Water liability hereunder shall not exceed the cost of the product. Under no circumstances will Nature's Air and Water be liable for any incidental or consequential damages or for any other loss, damage or expense of any kind, including loss of use, arising in connection with the installation or use or inability to use the covered items. These warranties are governed by the laws of the state of Mississippi, USA, and may change at any time without notice.

## Our Products & Services

### Products



A full selection of items to maintain your Nature's Air and Water air purifier are available online at Nature's Air and Water website.